



Birregurra Sustainable Communities Water Update

Since 400 digital meters were installed at Birregurra in December 2020, we've been working with the community to find and fix over 90 leaks, conduct a 12-week Water Savers pilot, trial water efficient showerheads and a garden audit program as part of a Living Laboratory initiative, host a garden event with special guest Jane Edmanson, and save around 38 million litres (ML) of water and \$81,000 off customer water bills!

Feedback survey

To improve and inform the future of Birregurra Sustainable Communities – Water, we're conducting a survey as we're keen to gather customer and community feedback about the program, to understand your personal experience, identify new initiatives of interest to the community and where we can improve. Feedback will also help to inform future initiatives for Birregurra customers and community. As a token of our gratitude for participation in the survey, we're offering the chance to win \$50 off your next water bill for telling us what you think. Please keep an eye out in the mail or an email about the survey, or complete it online at www.yoursay.barwonwater.vic.gov.au/birregurra.

To go in the draw for one of 10 chances to win \$50 off your next water bill you'll need to complete the survey by **Friday 13 October**. Competition prize winners will be notified and winners announced on 18 October 2023. For more information, including the competition terms and conditions visit www.yoursay.barwonwater.vic.gov.au/birregurra/water-feedback-survey-now-open.

Permanent Water Saving Rules

Did you know that Permanent Water Saving Rules are in effect

every day of the year, regardless of the weather? With summer fast approaching, there are four key rules to keep in mind:

- You can water your garden or lawn at any time using a hose fitted with a trigger nozzle.
- If you have a watering system or sprinkler, please use it after 6pm or before 10am.
- Opt for a broom instead of washing down your driveway, deck, or paths.
- Make sure you garden fountain or water feature recirculates water.

Water supply upgrade drop in

We've commenced construction on the new underground pipeline that will connect Birregurra to Colac's water supply. The upgrade will ensure we can continue to provide high quality, affordable and secure services for our existing customers, as well as cater for future growth.

We're hosting community pop-ups over the coming months to provide more information about the community's new water supply upgrade and we'll be available to answer any questions you may have. Drop in any time on:

- Wednesday 11 October, between 8am and 11am – outside the Birregurra General Store
- Sunday 12 November, between 9am and 2pm – Birregurra Sunday Market

We hope to see you there! To stay up-to-date about the project, please visit <https://www.yoursay.barwonwater.vic.gov.au/birre-upgrade>.

For further details on the Birregurra Sustainable Communities – Water program and our Living Laboratory project, visit www.yoursay.barwonwater.vic.gov.au/birregurra.

Remember,
permanent water saving rules apply
all year round

We're here to help you use water more wisely, which is why we encourage everyone to follow the state-wide rules.

