



Birregurra Sustainable Communities Water Update

Climate experts are predicting El Niño forming, which means a hotter, drier summer with less rainfall and therefore less water available in our precious drinking water supplies. We need to be conscious of how we use water now, so that we don't run low when the warmer weather hits! Something that everyone can do to help, is to follow the Permanent Water Saving Rules. The rules are in place every day of the year, no matter what the weather and are uniform across all of Victoria. They are a common-sense approach to make sure we use our precious drinking water supplies wisely.

Permanent Water Saving Rules

There are 4 key rules to remember:

- Water your garden or lawn at any time with a hose fitted with a trigger nozzle
- If you have a watering system or sprinkler, use it after 6pm or before 10am
- Use a broom rather than washing down your driveway, deck or paths
- And ensure your garden fountain or water feature recirculates water

For more information about the Permanent Water Saving Rules visit www.barwonwater.vic.gov.au.

Customer support

We know that this time of year can be tough for many and we have a number of customer support programs and payment plan options to help. Such as: If you have a concession card and have an overdue bill, we can set you up with an arrange-and-save program, and if you make five instalments, we will cover the 6th. And our free WaterAssist Home program can help you with things like finding and fixing a tricky leak or to upgrade your toilet cistern from a single to dual flush. We offer payment plans and support for businesses too, including our WaterAssist Business Rebate to help replace an inefficient appliance, fixture or fitting to one that's more water efficient. We can tailor all of our support programs to suit customers' individual needs so please contact us for a chat, in confidence on 1300 656 007, email info@barwonwater.vic.gov.au or drop us a line via our Web Chat service. Don't forget to follow us on Twitter, Facebook, Instagram and LinkedIn to stay across all the latest news from Barwon Water. Get in touch, we are always here to help.

Water supply upgrade

Construction is continuing on the new underground pipeline that will connect Birregurra to Colac's water supply. The upgrade will ensure we can continue to provide high quality, affordable and secure services for our existing customers, as well as cater for future growth. To stay up-to-date about the water supply project, please visit <https://www.yoursay.barwonwater.vic.gov.au/birre-upgrade>.

For further details on the Birregurra Sustainable Communities – Water program, visit www.yoursay.barwonwater.vic.gov.au/birregurra.

Remember,
**permanent water
saving rules apply**
all year round

We're here to help you use water more
wisely, which is why we encourage
everyone to follow the state-wide rules.



Barwon Water

1300 656 007 | info@barwonwater.vic.gov.au | [f](#) [t](#) [i](#) [y](#) [i](#) [n](#)

For more information, visit our website:
www.barwonwater.vic.gov.au/pwsr