

Barwon Water's proposed prices and services for 2018-2023: Non-residential customers

Our Price Submission

Barwon Water's 2018 Price Submission will be submitted to the Essential Services Commission (ESC) in late September, 2017. The submission will outline:

- the services we provide to customers
- our capital and operational spending to deliver these services and meet our regulatory obligations
- the prices customers will pay in return.

The ESC will use the 2018 Price Submission to determine the prices we can charge customers.

New prices will come into effect on July 1, 2018.

Bills now and into the future

We know customers want high quality services at affordable prices and we are fully committed to minimising cost pressures on the community.

To this end, we have reduced prices by 1.6 per cent per year (excluding inflation) over the past four years.

In this, the final year of our current pricing plan (17/18), prices will again fall by 1.6 per cent, excluding inflation.

What we propose to deliver

In developing the proposed prices and services, we have considered our operating costs, new infrastructure requirements, current and future challenges, service levels, customer affordability and feedback gathered during the "Have Your Say on What You Pay" campaign in 2016 and early 2017.

We propose to deliver five key outcomes you told us were important:

- a reliable, secure water future for our region
- timely, innovative services for our customers
- a healthier environment for all, including renewable energy investments
- stronger partnerships with our community
- bills that are as low as possible for all of our customers.

Key actions we propose to take to deliver these outcomes are:

- ensuring communities have secure water supplies by implementing initiatives outlined in our Urban Water Strategy
- investing more than \$25 million in renewable energy projects to achieve our goal of 100 per cent renewable energy by 2025
- partner with industry to find more productive uses for recycled water
- a \$334 million program of critical water and sewerage infrastructure to cater for population growth and ensure reliable services
- working collaboratively with stakeholders and industry to deliver better value to local communities.

What it means for you?

Barwon Water is proposing to keep non-residential bills steady over the next five years, excluding inflation.

In doing so, we can play a leading role in enhancing the economic prosperity of our region.

The table below details the proposed prices for the 2018-2023 period:

	2017/18 (now)	2018/19 (proposed year 1)	2019/20 (proposed year 2)	2020/21 (proposed year 3)	2021/22 (proposed year 4)	2022/23 (proposed year 5)
Water volume (per kilolitre)	\$2.2591	\$2.2591	\$2.2591	\$2.2591	\$2.2591	\$2.2591
Water service*	\$171.70	\$171.70	\$171.70	\$171.70	\$171.70	\$171.70
Sewage volume (per kilolitre)	\$1.8775	\$1.8775	\$1.8775	\$1.8775	\$1.8775	\$1.8775
Sewerage service*	\$334.65	\$334.65	\$334.65	\$334.65	\$334.65	\$334.65

* Service charge amounts are shown as a yearly amount.

For further information on the 2018 Price Submission, please visit: www.yoursay.barwonwater.vic.gov.au/2018pricesubmission or telephone 1300 656 007 or email info@barwonwater.vic.gov.au