#### **Get involved! Water Savers EOI**

If you would like to actively participate in the Water Savers Group and become a Water Saver, please complete an expression of interest at www.yoursay.barwonwater.vic.gov.au/birregurra, call or email us, or complete the form and return it using the reply paid envelope.

As a Water Saver you will need to monitor your weekly water use over a three-month period during summer (January to March, 2021), learn how and when you use water and identify and implement ways to improve the water efficiency of your home.

As a Water Saver you will receive:

- access to your hourly water use via a secure customer portal to track your water use, receive leak alerts and consumption reports
- a 'water savings pack' including a garden trigger nozzle, digital shower timer, Permanent Water Savings Rules fridge magnet and water saving tips
- expert advice from Barwon Water staff to understand your water use and advice on water saving opportunities
- free WaterAssist Home or Business Audit Program to support you to fix leaks and upgrade inefficient fittings/fixtures
- access to weekly reports to see how your water use compares to other members of the Water Savers group and residents in Birregurra
- recognition programs for the top water saving households and businesses.



For further information

\$\square\$ 1300 656 007 | \$\square\$ info@barwonwater.vic.gov.au www.barwonwater.vic.gov.au













### **Birregurra** Sustainable **Communities** - Water

Be part of our water future

Information pack



Barwon Water and the Birregurra Community Group are teaming up to explore opportunities for water efficiency and education programs to help reduce the town's water use over time.

The partnership will build on the good work of the Community Group to date with energy saving strategies and showcase how water too can play an important part in Birregurra's aspirations to be a sustainable community.

The Birregurra Sustainable Communities - Water Program is comprised of four key components to encourage long term sustainable water use. It includes:

- digital meters to help identify leaks and understand water use
- water efficiency support programs to help customers fix leaks, improve water efficiency, save water and money
- education and water literacy to raise awareness and knowledge about the water cycle and how we can all use water more wisely
- community collaboration to explore opportunities for other sustainable water use initiatives and alternate supplies.



## Understand your water use

A key initiative within the Birregurra Sustainable Communities - Water program is the installation of digital meters. This will be at no extra cost to customers and will be undertaken as part of Barwon Water's meter replacement program. There are many benefits of digital meters including that they can help you to:

- identify costly water leaks on your property as they occur
- understand your water use, reduce wastage and encourage water efficiency.

Your level of participation with your new digital meter is entirely up to you. You may choose to 'opt in' to participate in an active Water Savers Group.

If you want to be part of the "Water Savers" you will have access to a customer portal to view and monitor your own daily water use, receive weekly reports and high consumption (potential leak) alerts.

If you choose not to participate in the Water Savers Group that's ok. We can monitor the data for signs of leaks and will contact you if we suspect a leak at your home or business and offer our support programs to fix the leak.

Please refer to our digital metering fact sheet for more information.

# Become a Water Hero at home, school or work

Anyone can become a Water Saver and it can happen at home, at work or at school. We'll help you by providing information about the importance of using water wisely and tips on how to be more efficient.



Our education and awareness program will include:

- helping you to understand where your water comes from
- practical tips to reduce water use in homes, farms and businesses
- Permanent Water Saving Rules and Waterwise Tips
- Schools Water Efficiency Program to better understand school water use and encourage students and their families to use water sustainably within their homes, businesses and community.
- dedicated school education to support students to become Water Hero's at school and in their community.

#### Let's work together

We will collaborate with the Birregurra Community Group and broader community to better understand how customers use water and identify new water efficiency and education initiatives to scope, trial and implement where feasible. Customers will have the opportunity to participate in and will be engaged via:

- customer surveys
- webinars and online events
- face to face activities and community pop ups
- regular Birregurra Mail articles and social media
- community working group to provide insights and opportunities for future engagement and sustainable water use activities.

Birregurra Sustainable Communities - Water will assist us to continue to meet the communities demand for high quality drinking water in times of uncertainty due to climate change, population increases, water security and unexpected seasonal variations in demand.