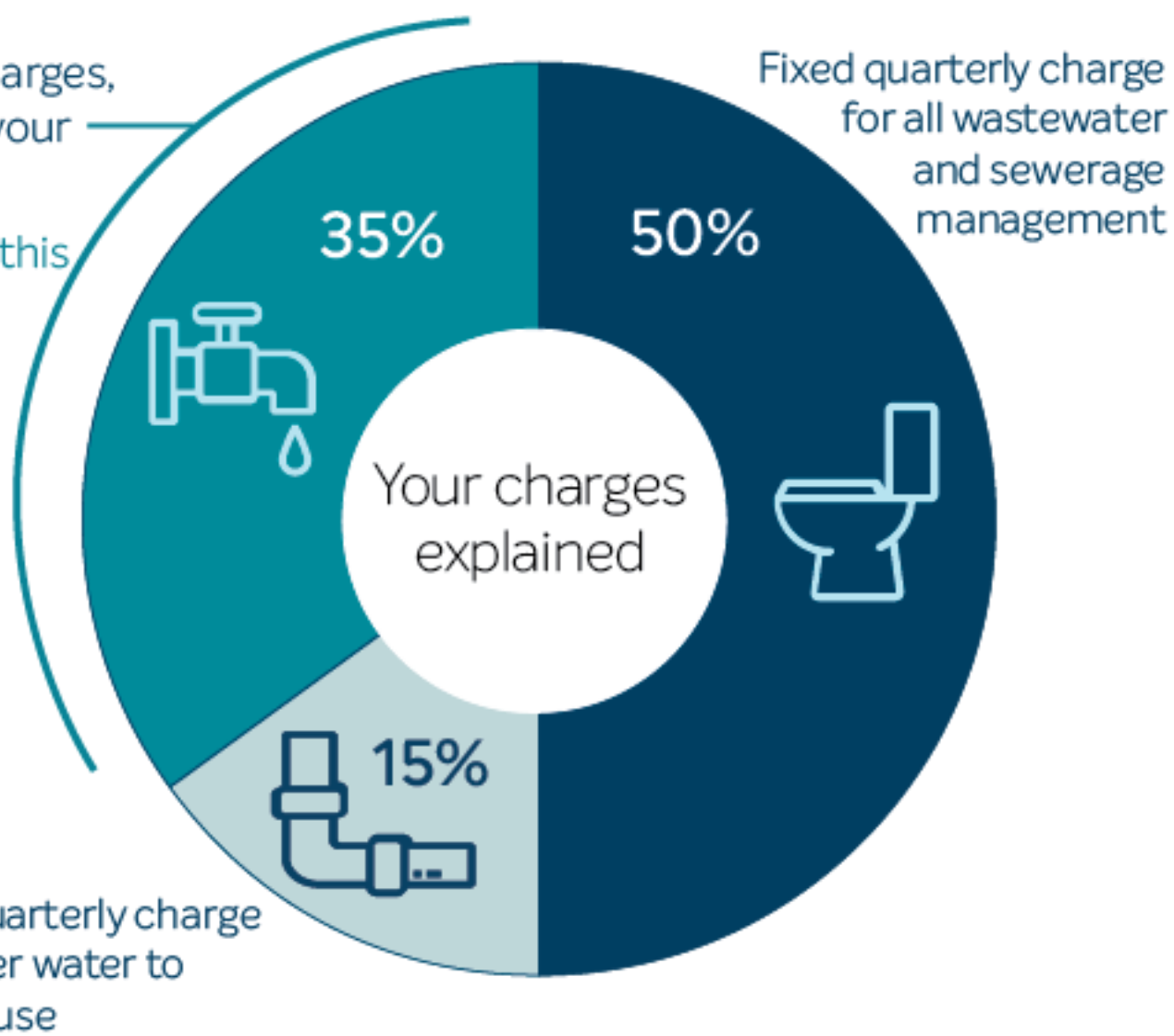


Your current charges explained...

Variable water charges,
calculated from your
water meter.

Tenants pay only this
charge, based on
water they use.



Fixed quarterly charge
to deliver water to
your house