

RESIDENTIAL TENANTS

- Prices will remain steady for the next five years, excluding inflation – most renters only pay the water volume charge, with landlords paying the water and sewerage service charges
- Changes to renters' bills will mean a gradual wind-back of the fixed rebate they currently receive each year
- Over four years, the rebate will reduce gradually from \$43 per year to \$0, with reductions starting from 1 July 2024
- We're reallocating the rebate funds to an enhanced customer support program to help those who need it most, whether they rent or not

Water Charges:

	2022-23 current	2023-24	2024-25	2025-26	2026-27	2027-28
Water volume charge (per kL)	\$2.2286	\$2.2286	\$2.2286	\$2.2286	\$2.2286	\$2.2286

Proposed charges are shown in 2022-23 dollars and will be subject to inflation

Average annual renter water bill (based on 160kL per year)



Proposed bills are shown in 2022-23 dollars and will be subject to inflation – enhanced support measures will be available to help customers manage increases to the out-of-pocket bill due to the wind-back of the rebate (shown in green)