





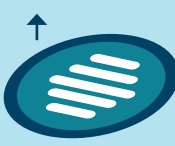


Information sheet

As part of our ongoing commitment to deliver high quality, affordable and reliable sewerage services to our customers and community, we're upgrading hundreds of sewer pipes around our region. This essential work will help improve sewerage services to properties and reduce the risk of leaks and spills.

Barwon Water contractors will carry out this essential work on the existing sewer pipes, maintenance holes and connections on or near your property. Due to the nature of these works, we may be moving locations regularly and returning to locations for further works if necessary. Below is an outline of the activities taking place:

1		Inspection of access and maintenance holes
2		Cleaning and inspection of sewer pipes - pipes are cleaned with specialist equipment and CCTV is used to confirm pipe condition.
3		Relining sewer pipes - access is required to maintenance holes.
4		Upgrading property connections - if access to your property is required you will be notified. You will be given as much notice as possible and we will schedule the work at your convenience.
IF NECESSARY:		
5		Sewer property connection - if condition requires, we then repeat steps 1-3 for your property connection pipes.
6		Access to your sewer property connection - if the sewer pipe inspection opening near or on your property is located too low in the ground, we will need to raise it to the surface level so that the sewer property connection pipes can be accessed as required. Digging may be required to find or raise it.
7		Maintenance hole raise - similar to Step 6, if the maintenance hole on or near your property is too low to the ground, we will need to raise it for access as required. Digging may be required to find it or raise it.

In your language



We provide a free interpreter service
Contact the Translating and Interpreter Service
on **13 14 50** for assistance

Please scan this QR code with your
smartphone to view our handy
project explainer video or visit:



www.yoursay.barwonwater.vic.gov.au/sewer-upgrades

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